To the residents/users of this address

Would you prefer to read this letter in another language? Then go to www.warmtelinq.nl/denhaag

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Date
31 January 2024

Subject
Start of WarmtelinQ work in the Herman Costerstraat

Dear resident,

On Monday 12 February Heijmans we'll be starting work in the Herman Costerstraat, between the Delftselaan and the Steijnlaan. We'll be laying heat pipelines underground: two pipes side by side (an outward pipe and a return pipe). This is the WarmtelinQ project. The work, which is divided into two phases, is expected to last until early May. This letter tells you more about the work, and what you can expect because of it.

First we'll remove some trees, and after the work we'll plant back new ones.
Space is needed to lay the heat pipeline, both above and below ground. That's why we'll be felling and pruning trees and bushes where that's needed. We'll do this at the start of our work from 12 February and within the work site. We'll remove 17 trees on the Herman Costerstraat.

Trees cannot be planted on top of the pipeline: that's why we'll sometimes replant trees in other places. In doing so we'll try to ensure that the new trees are as similar as possible to those we previously cut down. The local council has given permission (a permit) for this work. You can find more information about (replanting) greenery at warmtelinq.nl/groen.

We'll be starting our work on the Herman Costerstraat on Monday 12 February.
We'll work from the Delftselaan to halfway down the Herman Costerstraat (just after the junction with the Retiefstraat). We'll be laying the heat pipeline in stages:

1. We'll start by clearing our work area, then we'll cordon it off with construction fences.
2. The pipes will be laid in the ground by 'open excavation'. This means we'll dig open part of the street to make a trench.
3. We'll reinforce the trench with sheet piling: metal 'screens' along the edge of the construction site. To do this we'll carefully vibrate the sheet-pile walls into the ground, which may cause vibrations. This will take until around the beginning of March.
4. Once the trench is dug, we'll lay loose sections of pipes in it one by one. We'll then weld these together. Once the pipes are in the trench, we'll fill in the trench and remove the sheet piling. Then we'll repair the street. We'll do this between the end of February and the end of March.
5.

Scan the QR-code for a step-by-step video about open excavation.

From the end of March the work area will be moved. Then the second phase will begin.
We'll continue working at the end of the Herman Costerstraat and partly at the junction with the Steijnlaan. We'll follow the same steps as described above, but the diversions will be different.

Construction inevitably causes some inconvenience, but we'll try to avoid this as much as possible.
You live close to our work, so you'll probably to notice some of it. You can expect the following:



Fumes and dust
From windblown dust and exhaust fumes



Noise
From excavators or pumps.



Different route
The Herman Costerstraat will be partly closed.



Closure
Some streets will temporarily become dead-ends.



Vibrations
Placing sheet piling and our trucks will produce vibrations.

We'll be driving sheet piling into the ground for the first phase from Monday 19 February to Friday 1 March.
To do the work safely, we'll be installing sheet-pile walls. These are metal 'screens' along the edge of the construction site. We carefully vibrate these sheet-pile walls into the ground. We'll be starting this work on Monday 19 February.

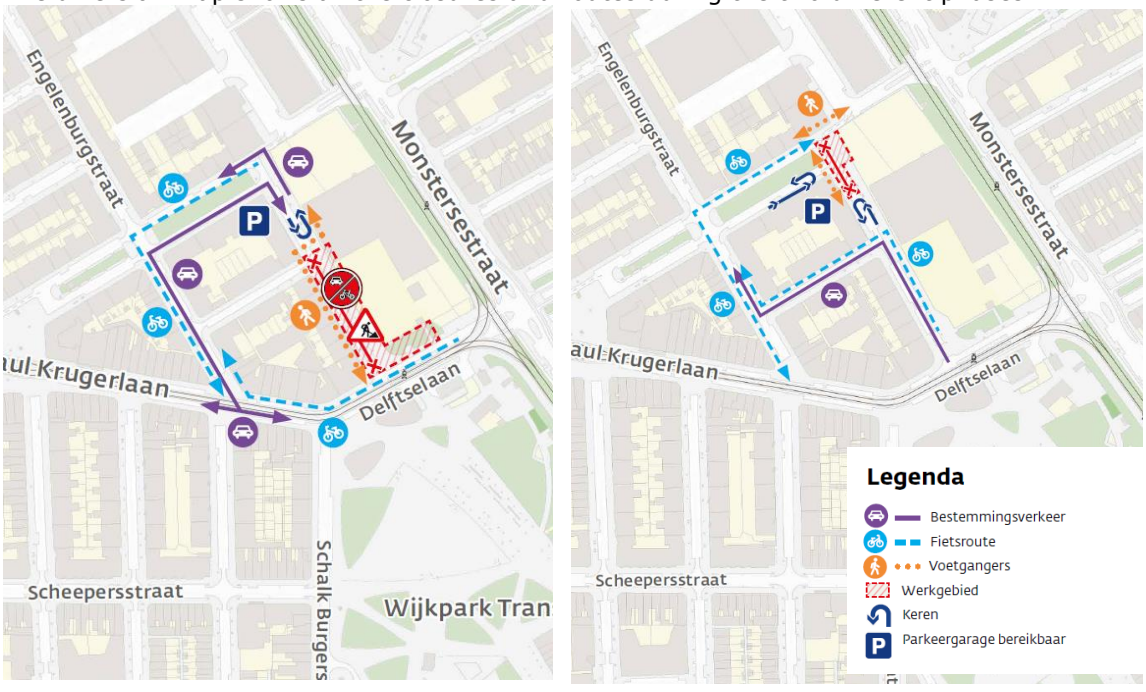
If you live right next to the construction site you might feel vibrations during the installation of the sheet-piling.
We'll monitor whether vibrations are within the legal limits. That is why we'll be installing meters, which measure the vibrations, so we can intervene in good time if necessary.



Going by car? Then you'll have to temporarily take a different route.

- In the first phase the Herman Costerstraat will only be accessible via the Engelenburgstraat. This closure will last until the end of March. The Retiefstraat will remain open, but will temporarily be a dead-end and accessible via the Engelenburgstraat. The car park on the Herman Costerstraat will remain accessible via the Steijnlaan.
- In the second phase the Herman Costerstraat will be closed between the Kruislaan and the Retiefstraat. The Retiefstraat will be open and accessible. The car park on the Herman Costerstraat will also remain accessible. The Herman Costerstraat will be a dead end for cyclists and cars during this phase.

The diversion map shows all the closures and routes during the two different phases.



Phase 1: from mid-February to the end of March

Phase 2: From the end of March to the beginning of May

[Text in map:
Legend
Destination traffic
Bicycle route
Pedestrian route
Work area
U-turn
Car park accessible]

Taking your bike or going on foot? The pavements will remain open, with a minor diversion for cyclists.
During this period cyclists will have to take a detour via the Steijnlaan and the Engelenburgstraat. Pedestrians won't have to take a different route.

A few things will be different for a while:

- Fire service and ambulance: homes and businesses will always remain accessible in case of an emergency.
- The underground containers on the Herman Costerstraat will be temporarily closed. You can take your waste to the underground waste containers on the Engelenburgstraat near house numbers 178 and 192. You can of course also use other open underground containers.
- Some disabled parking spaces will be temporarily relocated. Users will be contacted and informed directly by us about this.
- You won't be able to park everywhere on the Herman Costerstraat. You can park on the Engelenburgstraat, Retiefstraat, Steijnlaan or any of the surrounding streets.

For more information, go to warmtelinq.nl/denhaag
Do you have any questions, concerns or tips for us? Then go to www.warmtelinq.nl/denhaag. You can also call or text us on 06 3948 9911. Our email address is info@warmtelinq.nl.

Follow the "WarmtelinQ The Hague" project on the BouwApp.
We'd like to keep you informed via the BouwApp. Download the app from the Playstore (Android) or App Store (Apple), or scan the QR code.

Best regards,

Rinaldo de Lange
Heijmans Environment Manager


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De BouwApp